



## Office of the Attorney General for the District of Columbia

The Office of the Attorney General (OAG) sought a tech partner for a user-friendly, SaaS-based Office Hoteling Solution with customization capabilities. Avid delivered Modern Workspace (MW), an innovative platform serving as an Integrated Workplace Management System (IWMS). This solution addressed COVID-19 challenges with built-in reporting and contact tracing, prioritizing safety and comfort in the workplace. The collaboration ensured that OAG received a tailored solution, making the MW a transformative tool for evolving workplace landscape.

# NAVIGATING CHANGE: SOLUTION FOR OFFICE RELOCATION AND HYBRID WORKPLACE TRANSFORMATION

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We're very excited to have Avid Systems as our technology partner in helping our Agency transition from our telework posture to a more of a Hybrid Workplace. The Avid Systems' Modern Workspace highly efficient platform enables our Agency to expertly manage office space and attendance by keeping our employees comfortable, and giving them more flexibility to get work done where they're most productive. The Modern Workspace team has made the platform's installation and the whole onboarding process smooth, quick, and easy.

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Chris Tonjes, OAG CIO

### Challenge

Amidst the challenges of a COVID-19-induced global pandemic, OAG needed to relocate to a new office building with limited space. To ensure compliance with CDC and NIH guidelines, the agency turned to Avid Systems for a hoteling solution. Avid's trusted technology addressed safety concerns and provided an efficient working environment during these unprecedented times.

### Solution

Avid proposed the Modern Workspace solution, strategically leveraging existing Office 365 components like **SharePoint Online, Power Apps, Microsoft Teams, and Power BI** for the DC Government. Designed for security, simplicity of implementation, and ease of support. Key Attributes of the Modern Workspace Solution:

#### Security:

- Seamless integration with existing Office 365 environment, inheriting all policies.
- No additional authorization needed; users access the platform with their Office 365 accounts.

#### Ease of Use and Maintenance:

- Embedded within Office 365, eliminating the need for additional training.
- Offers a seamless experience with a familiar interface, ensuring intuitiveness and user-friendliness.

Avid's Modern Workspace (MW) not only harnesses the power of familiar Office 365 tools but also prioritizes security, scalability, and user-friendly features. MW seamlessly integrates into existing infrastructure while providing enhanced functionality tailored to the unique needs of the customer.

